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Dear Naomi,

Welcome to the June edition of our newsletter. We hope you enjoy the article on workplace wellbeing, hearing about our recent audit training in QLD and Masterclasses we are delivering at NATA's upcoming conference.

How do Australia & New Zealand **Compare Globally in Workplace** Wellbeing?

According to the Gallup State of the Global Workplace 2025 report, Australia and New Zealand lead the world in life satisfaction and access to work opportunities. While these are impressive, we also rank as the second-highest globally for experiencing daily stress.

This high stress rate is a red flag, especially considering our historically strong well-being scores. Although we remain the top global

performer in life satisfaction ("thriving"), the report notes a **four percentage-point decline** from previous highs. Housing affordability issues, inflationary pressures and economic uncertainty are cited as the key contributing factors.



New Courses in 2025



Explore best-practice approaches to cause analysis and corrective action to effectively manage risk, quality and nonconformance in the laboratory.

Duration 1 day **Delivery** Face-to-Face Virtual

BOOK NOW



Learn how measurement uncertainty (MU) is used in laboratories to ensure reliable and accurate measurement results.

Duration 1 day **Delivery** Face-to-Face Virtual

BOOK NOW



Apply best-practice adult learning principles to deliver successful on-the-job training and assessment outcomes.

Duration 2 days **Delivery** Face-to-Face Virtual

BOOK NOW



Learn best-practice leadership strategies and team management skills to enhance operational performance and confidently achieve team goals.

Duration	
2 days	

Delivery Face-to-Face Virtual

BOOK NOW

VIEW FULL COURSE CALENDAR



Supporting Queensland's CMT Sector: Free Training. Real Impact

What does good internal auditing really look like? With support from AGTA (Australasian Genomic Technologies Association), NATA hit the road across Queensland to deliver practical training tailored to the CMT (Construction Materials Testing) industry - and nearly 30 accredited facilities joined us.



Globally, only **21% of employees are engaged** at work, and this has declined by 2 percentage points over the past year matching the drop seen during the height of the COVID-19 pandemic. The main reason? Manager burnout: Engagement among managers fell from 30% to 27%, showing how the wellbeing of leaders directly impacts the entire workplace.

(Source: Gallup State of the Global Workplace 2025 Report)



Deepen Your Expertise with Accreditation Matters 2025 Masterclasses

Looking to gain even more from your Accreditation Matters 2025 experience? Don't miss the opportunity to participate in one (or more) of the optional Masterclasses running in conjunction with the main program. These focused sessions offer hands-on learning led by NATA Education experts and are designed to build practical skills that you can apply directly in your organisation.

Explore measurement uncertainty through a structured, 7-step process in *From Doubt to Decision.* Uncover how to turn audit findings into improvement strategies in *Management Systems: Turning Deficiencies into Opportunities.* Tackle recurring issues head-on with effective techniques in *Cause Analysis & Corrective Action.* Whether you're looking to refine technical understanding or strengthen your management systems, these targeted sessions will deliver valuable takeaways.

Please note: To purchase Masterclasses, you will need a delegate pass and places are

limited. Be sure to add your choice of Masterclasses when you register for Accreditation Matters 2025. Already registered? Simply email <u>events@nata.com.au</u> and our team will help you secure a spot.

REGISTER NOW

Naomi Aitken

Head of Education

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