



August 2026 Newsletter

Dear NEAS client

Welcome to our August newsletter. We have been doing a lot of advisory work and have learned what our clients value most. We have a new webinar on offer and also wanted to share some success stories from our amazing clients.

Feature article

What Good Accreditation Advisory Services Look Like

Choosing the right advisory support ahead of accreditation can shape how smoothly the whole process goes. This article looks at six things a laboratory should reasonably expect from a good advisory engagement, from having access to both a generalist and a technical specialist, to walking away with practical tools rather than just a list of findings. It is written for any laboratory considering its next step toward accreditation, whether that is with NATA Education & Advisory Services or otherwise.

Read on to find out what separates advisory support that genuinely helps from support that simply ticks a box, and what to look for the next time your laboratory is weighing up its options.

[Click to read full article](#)

New Webinar

Principles of Pathology Test Validation: What is "Extensive As Necessary"

WEBINAR

Implementation of a new medical diagnostic test is a complex process, with test validation an integral component.

Performing a test validation can be daunting, but it doesn't have to be if you follow a structured best practice approach. When trying to conform with standards such as ISO 15189, the wording can cause some consternation when it describes the requirement for test validation to be "extensive as necessary".

Following a structured best practice approach to test validation in medical laboratories will aid in compliance with standards such as ISO 15189.

Clear processes will provide laboratory staff with confidence to perform test validations and present their data in concise reports that are audit ready.

[READ MORE & REGISTER...](#)

This month's featured courses

Quality Management in the Laboratory

FACE TO FACE & VIRTUAL

Our three-day **Quality Management in the Laboratory** course provides a practical overview of how to establish, implement and continually improve an effective laboratory quality management system. Using the Plan–Do–Check–Act framework, participants explore quality management requirements across standards including ISO/IEC 17025, ISO 15189 and ISO 9001, with a focus on applying them to day-to-day laboratory operations.

Ideal for **quality managers, laboratory managers and supervisors, scientists and technicians**, the course covers areas including risk, resources, document control, internal audits, corrective action and continual improvement.

[READ MORE & REGISTER...](#)

Training & Assessing Staff Competence

FACE TO FACE & VIRTUAL

Our two-day **Training & Assessing Staff Competence** course provides a practical framework for developing, assessing and maintaining staff competence in laboratory environments. It connects accreditation requirements with effective training design, workplace assessment, staff authorisation and ongoing monitoring, helping laboratories build systems that provide clear, objective evidence of competence.

Ideal for **laboratory managers, supervisors, team leaders, quality personnel and senior staff involved in training or mentoring**, the course covers adult learning principles, competency frameworks, training plans, assessment methods, onboarding and strategies for maintaining competence over time.

[READ MORE & REGISTER...](#)

Come and say hi!

AIMS National Scientific Meeting

16 - 18 September 2026

We're looking forward to joining the medical laboratory science community at the **AIMS National Scientific Meeting 2026** in Perth this September. It will be a great opportunity to connect, share ideas and be part of the conversations shaping the future of our industry. And be sure to look out for **Dr Leesa Bruggink's presentation on Verification & Validation for Pathology**.

APFAN PT6 International Workshop

30 September - 2 October

We're also looking forward to attending the **APFAN PT6 International Workshop** in Perth this September, connecting with food and agriculture laboratory professionals from across the Asia-Pacific and sharing ideas on strengthening laboratory capability.

If you're attending, look out for my session, ***Building Effective Training and Assessment Systems***, exploring practical approaches to building staff capability and confidence in the laboratory.

Did you know?

In FY26, we trained over 1,800 people and our stats show....

93%

Average overall score

of satisfaction

98%

Would recommend

to a colleague

99%

Feel confident applying

learning back at work

1,183

Evaluations received

Jul 2025 – Jun 2026

Based on 2026 industry benchmarking of over 250,000 training survey responses, only a small minority of training providers achieve satisfaction levels above 85%; our results are placed well ahead of this range.

See you next month.

Regards,

Naomi Aitken

General Manager of NATA Education & Advisory Services E:

Naomi.Aitken@neas.com.au

P: 02 9736 8222 | M: 0409 910 964

Contact us: 1800 293 078 (free call)